



We are committed to understanding each of our clients' needs and effectively implementing security measures appropriate to their environment and corporate culture. The primary objective is for the client to be able to continue with their day-to-day functions while we ensure their safety, privacy and peace of mind.

These services focus on protecting the critical human asset. We believe that personal security service should be both effective and as unobtrusive as possible and that the quality and professionalism of personnel is more important than the number utilized.

We are experienced and committed to providing the highest level of professional and confidential service to ensure our client is protected from any intentional, un-intentional threats or embarrassing situations. Our approach to protecting critical human assets can do the following:

- Save the client time...and time is money
- Minimize exposures, thus reducing risk
- Reduce liability and assist with image of stability
- Allow client's to do business anywhere

John A. Jones  
Owner

# FOR YOUR PERSON AND BUSINESS:



## CLOSE PROTECTION / EXECUTIVE PROTECTION / SECURITY CONCIERGE

- \* Executive & Personal Protection Professionals
- \* Advance work for incoming client
- \* Protective driver and escort service
- \* One-on-one bodyguard or protective entourage
- \* Sedan / limousine transportation for client
- \* Principal skills include protecting our client and defusing bad situations before they turn into confrontations and work in an unobtrusive manner.

In this increasingly threatening society we go a step further, covering all aspects of protecting our client: Protection from individuals with malicious intentions, handling general emergencies in everyday life, and being prepared by anticipating potential problems – expecting the unexpected.

We are trained professional protection agents who are as equally at home with small children as with boardroom executives or celebrities. We can assist in personal assistant / concierge duties taking the strain out of your work load, looking after events on your behalf in an overt or covert manner to fit in unobtrusively into your environment. We can keep your office / family up to date with your schedule or any additional requirements you may have at your home or place of work, while in transit and abroad.

We contribute our knowledge, skills and training, which are all necessary to ensure our clients are protected. We provide protection to clients and their families while out in public at airports, hotels, restaurants, live performances, court appearances, theatres, clubs and amusement parks. We also provide protection during special occasions such as weddings, funerals, private parties, private homes, business meetings, terminations, corporate insolvency / restructuring actions and social special occasions for the creative.

We provide protection to people of every imaginable occupation, country, and position in life. The service we provide is not only for the entertainment industry and corporate executives. Many requests for protection are from attorneys for their clients as a result of credible threats, abusive relationships and court appearances. Also real-estate agents concerned about their personal safety while viewing or showing vacant residential / commercial properties.

## ADVANCE SURVEY

- **Route Survey:** Determine the safest and most time efficient route to and from any venue to be visited. Also included are nearest medical facilities, safe havens and possible areas of interest.
- **Physical Security:** Visually inspect all venues where personnel will be visiting to ensure safe and timely access to facility, a safe and comfortable time at the venue and a safe and timely departure.

We have the experience to make your business trip or project more productive and less stressful through rigorous advance work and through time management planning. We are able to effectively communicate and interact on all levels within the corporate, diplomatic and entertainment communities.

We are professionals available for travel, supplemented by local personnel (providing this type of service benefits the client in several ways). By having a familiar face around, the standard of service remains constant. Local personnel are familiar with the environment and are quicker to recognize anything out of the ordinary, have local contacts and resources and may have local weapons permits. Additionally, cost can be reduced by less travel and lodging expenses.

The traditional "Secret Service" style protection for corporations and private individuals is counter-productive, cost prohibitive and increases liability as it raises the profile and visibility of the client, thus attracting unwanted attention. We do not believe that a client wants to create the impression of an oppressive show of force. An overbearing security presence can quite often result in negative perceptions by colleagues, stockholders, friends, family members, the public and even the press.

We have several innovative ways to provide a low profile service. One is a "Security Concierge" service, where the security dresses and acts like a member of the executive staff: business cards have non-security titles, placing the emphasis on facilitation to provide a low profile service with a customer service priority. Secondly, protective surveillance is a viable option, whereas no personnel are within the client's "personal space." Protective surveillance is focused on hostile surveillance detection. Hostile surveillance detection and intervention is a crucial yet often overlooked aspect of executive protection. History has shown that prior to any organized criminal or terrorist attack the attackers conduct hostile surveillance.

History has also shown that trying to stop an attack while in process is usually too late, therefore identifying hostile surveillance and intervening prior to an incident is paramount. Protective surveillance is highly recommended in high threat areas, in conjunction with the "Security Concierge," thus providing a seamless level of security, in a discreet manner.

## **RESIDENTIAL SECURITY AND SAFE HOUSE**

Residential security and safe houses are things most security companies do not take into consideration when taking on a client who may be under threat.

We take residential security and safe house very seriously. We supply a full range of safe house services. It is common knowledge that one of the favoured places for criminals and terrorists to attack or kidnap a victim is in or when entering or leaving their residence. It's also common knowledge that if a criminal is targeting you or your family the first place they will look for you is at your home. Our safe house services will help to keep you safe while at home and keep a low profile during time of an active threat.

We can supply safe house and accommodation in both Canada and the United States. We provide this service for whatever threat level is applicable, whether the client just needs some privacy or he/she falls into a high security risk category. The accommodation ranges from private rural homes to discreet hotels, with full recreational facilities set in scenic environments. We remain close to our client to act as personal driver, bodyguard and assistant to assist them with their every need.

For the client with high security risk, we can supply full protection teams and accommodate the client in areas where strangers would immediately be brought to the attention of security and challenged. Security is twenty-four hour coverage and reacts to problems twenty-four hours a day, seven days a week. Criminals and terrorists do not work a nine to five routine, so we are able to meet their threat, whenever it arises.

All enquiries about security safe houses programs are kept strictly confidential.

## **OFFICE & COMMERCIAL**

CWS provides unmatched protection to local, national and international companies in every environment from a small office complex to a group of high-rise towers with over a million square feet. By integrating the use of highly trained officers, customized security programs and state-of-the-art technology, our systems improve safety and reduce cost.

We understand the needs of various stakeholders in the office and commercial environment. Tenants need a friendly front desk security officer who blends in with the image of the building and also makes visitors feel safe and welcome using exceptional interpersonal and security skills. Building owners need to know that the premises and assets are safe. Property managers need approachable and responsive client service.

CWS goes to extraordinary lengths to ensure that our staff members exceed client expectations. Through a combination of patrol verification systems, shift supervisors, site supervisors, zone supervisors, field managers and 24-hour Operations Control Centres, we are able to supervise and support our staff in ways that other companies can only dream of. When you use CWS you are not simply benefiting from the services of an on-site officer, but an integrated team of protection professionals.

## **RETAIL & MALL**

CWS understands that a shopping mall is more than business and a building; it's a social hub of the community. A security officer is often the guest's first contact and needs to embody the culture and provide exceptional customer service.

We provide officers with interpersonal and communications training to give them the public relations skills necessary to excel in their roles. Our strategy integrates customer service with security; we position security officers near directories, for example, and have them escort guests to their destination while performing a patrol.

But while officers often spend a significant amount of time on guest relations, security is paramount and the officer needs to be able to handle an emergency, theft or lost child situation with utmost expertise and care. That's why we always start with a customized, overall security strategy for the property, and also back our officers with on-site management which ensures an immediate, 24-hour response in the event of an emergency. That's unique to CWS.

## **DRIVER & ESCORT**

We drive and escort clients to and from airports, a night on the town or a day at the mall, equally to business appointments and social engagements.

Travel in style and comfort so that you can relax, talk on a phone, do business or have a drink. All in the safe and secure refinement of a luxury sedan, limousine or a tour bus can be sourced if required, or you can be driven in your own personal vehicle if preferred.

A client can enjoy a night out, have a few drinks, socialize and enjoy themselves while attending public functions or private affairs, all without the inconvenience of having to drive themselves, worry about parking, driving under the influence or being noticed alone / unescorted and risk being assaulted, taken advantage of, kidnapped or murdered. These details involve assuming a relaxed appearance, allowing my client to conduct business or social activities without a feeling of being restrained.

Client's can move freely in any environment, knowing that we are watching and will react if necessary. We pay attention to people's eyes and facial expressions as they get near. We watch their hands and body movements as they approach. We scan everything and everyone quickly without being obvious, and we will react if necessary.

Our job is to look at the obvious surroundings while being aware of the inconspicuous at all times – be it the press, a mere fan wanting to touch our client, a stalker fantasizing, or other less well meaning threats. An individual with malicious intentions would have to go through your bodyguard first. One who might be armed and is most certainly practiced to injure or take life. This will make an attacker move on in search of a softer or easier target.

We work in a non-confrontational manner: that is ensuring that our client does not enter into a situation that brings him / her into harm's way and we always have an escape route to get our client to safety. When confrontation can't be avoided we know what to do.

## **SERVICES:**

**Close / Executive Protections**

**Residential Security and Safe House**

**Witness & Victim Protection**

**Valuable Commodity Transport & Protection**

**Bouncers**

**Special Event Security**

**Security Concierge**

**Security Driver & Escort**

**Security System Design and Consulting**

**Customized Security Officers**

**GPS – enabled Mobil Patrols**

**24/7 Security Monitoring and Response**

**Arm/Disarm Notification**

**Access Control System**

**Video Systems**

**Bike/Foot Patrol**



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## **SECURITY OFFICER**

IN

WINDSOR, ONTARIO

TO START AS SOON AS POSSIBLE

**Terms:** This is a permanent, full time / part time job, which requires working days, evenings, nights, and weekends. Shift work is involved. Some overtime will be available.

**Salary:** will be \$15.00 - \$20.00 per hour, with 8 hour shifts.

**Education:** The applicant should have completed high school.

**Experience:** Minimum of 5 years.

**Credentials required:** The applicant should have Security Guard basic (pre-assignment) training program certificate, Security Guard Licence.

**Work Setting:** Private security agency, Retail store, Financial institution, Factory or plant, Public event, Construction site, High-tech company, Government building, Shopping mall, Apartment/condominium complex

**Type of Assignments:** Fixed post, Foot patrol, Patrol post, Vehicle patrol, Roving patrol

**Specific Skills:** Enforce regulations of establishments, Check age identification of patrons, Resolve conflict situations, Maintain order, Ensure safety and emergency procedures are followed, Control vehicular and pedestrian traffic, Make arrests under the Criminal Code of Canada, Write reports

**Security and Safety:** Bondable, Basic security clearance, Criminal record check

**Own Tools/Equipment:** Uniform, Equipment

**Work Conditions and Physical Capabilities:** Work under pressure, Attention to detail, Sitting, and Combination of sitting, standing, walking, and Standing for extended periods.

**Work Site Environment:** Outdoors, Wet/damp, Noisy, Odours, Dusty, Hot, Cold/refrigerated

**Transportation/Travel Information:** Own transportation, Own vehicle

**Work Location Information:** Various locations

**Essential Skills:** Reading text, Document use, Numeracy, Writing, Oral communication, Working with others, Problem solving, Decision making, Critical thinking, Significant use of memory, Finding information

**Other Information:** APPLICANT MUST HAVE A VALID SECURITY GUARD LICENSE AND FIVE (5) YEARS EXPERIENCE TO APPLY. Those without a License need not apply.

**Profile:** for *Continental Wide Security \*Home\*\*Business\*\*Personal\**, a Complete Security Company providing clients with Top Quality Security Officers and excellent customer service.